

ONLINE CUSTOMER SERVICE POSITION BASED IN GERMANY FOR THE DUTCH MARKET (FULL-TIME)



With 19.000 employees based in 150 production units across five different continents, CCL Industries Inc is the world's largest manufacturer of self-adhesive labelling solutions.

etikett.de and label.co.uk are independent brands of CCL Industries Inc and have one goal in mind: To bring the world of label printing online!

As a young and dynamic group, we've had seven years of success in the German, French and UK markets and now we'd like to begin our journey in the Netherlands! Would you like to become a key player and help us shape our future?



Live and work in the heart of Europe

With the Moselle River and vineyards forming the local landscape it's hard to not create a healthy work/life balance; whether you're sampling the local food and drink or working your way through the nearby forests on your mountain bike, escape and "downtime" are never too far away!

Our new offices and production plant are situated in a modern Business Park just north of Trier, Germany. There are three motorway connections nearby that offer accessibility to Frankfurt, Cologne, Luxembourg and Metz.

Location and Team:

- Very comfortable & modern working environment
- Flexible working style along with with room for creativity and professional development
- Flat Hierarchy. Start-up atmosphere
- The opportunity to stamp your style and ideas into a young, growing business unit
- An attractive salary with benefits

The Role:

Join our international customer service team and quickly become both a key player and the pulse of our online Dutch business; we promise no day in this role will be the same!

- Customer Service and Account Management of the Dutch customer base will be your primary responsibilities
- Daily support and back-up (when necessary) of the UK team will be your secondary responsibility
- Attract potential customers by answering product and service questions
- Open and maintain customer accounts
- Resolve product or service problems
- Contribute to the development of key accounts
- Independent work - responsibility and freedom; your work will shape the success and future of the Dutch business unit
- Training and courses for career development and progression are available
- You'll have freedom to positively contribute to every element of UK, DE, FR and NL business as you wish

Your Profile:

- You are a native Dutch speaker + **fluent** in English
- You possess a high level of motivation and enthusiasm;
- You are able to pick-up new skills/concepts quickly
- Multi-tasking, focus on quality and documentation skills are a must
- Customer orientated; you have the ability to communicate and build relationships with clients from varying industries. Including; SMEs, creative agencies and "blue-chip" corporations
- Computer literacy associated with the modern office environment

Contact Details:

Are you interested in joining our team? Do you have the skills and motivation to help us take our success story further? If so we look forward to receiving your application **by email only** at: jobs@etikett.de

Our brands:



Further Information:

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